

Contacts for State Agencies

April 2025

State	Agency	Link to and/or Information about the State Compliant Process
Alabama	Alabama Commission on Higher Education 100 North Union Street Montgomery, AL 36104 Phone: 334-242 1998 Fax: 334-242-2269 www.ache.edu	https://www.ache.edu/
Alaska	Alaska Commission on Postsecondary Education Program Coordinator for Institutional Authorization P.O. Box 110505 Juneau, AK 99811-0505 907-465-6741 EED.ACPE-IA@alaska.gov acpe.alaska.gov	https://acpe.alaska.gov/ConsumerProtection
Arizona	Arizona State Board for Private Postsecondary Education 1740 W. Washington St. Phoenix, AZ 85007 602-542-5716 ppse.az.gov	https://ppse.az.gov/student-complaint-procedure
Arkansas	Arkansas Department of Higher Education 425 Main St. Suite 400 Little Rock, AR 72201 501-371-2000 adhe.edu	https://adhe.edu/students-parents/student-grievance-form
California	California Department of Consumer Affairs Consumer Information Center 1625 North Market Blvd. Suite N-112 Sacramento, CA 95834 833-942-1120 dca@cda.ca.gov www.dca.ca.gov	https://www.dca.ca.gov/webapplications/apps/complaint/index.shtml

Colorado	Colorado Department of Higher Education 1560 Broadway Suite 1600 Denver, CO 80202 303-862-3001 cdhe.colorado.gov	https://cdhe.colorado.gov/students/how-do-i/file-a-student-complaint
Connecticut	Connecticut Office of Higher Education 61 Woodland St. Hartford, CT 06105-2326 860-947-1822 www.ohe.ct.gov	https://portal.ct.gov/ohe/knowledge-base/articles/for-students/student-school-complaints?language=en_US
Delaware	Delaware Department of Education Delaware Higher Education Office 401 Federal St. Suite 2 Dover, DE 19901 302-735-4090 education.delaware.gov	https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/
District of Columbia	District of Columbia Education Licensure Commission 810 First St. NE 9th Floor Washington, DC 20002 202-727-6436 helc.osse.dc.gov	https://osse.dc.gov/sites/default/files/dc/sites/osse/service_content/attachments/HELC%20Complaint%20Form_ENGLISH.docx
Florida	Florida Department of Education Commission for Independent Education 325 W. Gaines St. Suite 1414 Tallahassee, FL 32399-0400 850-245-3200 Fax: 850-245-3238 cieinfo@fldoe.org www.fldoe.org/policy/cie	https://www.fldoe.org/sara/student-concerns.stml
Georgia	Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Place Suite 220 Tucker, GA 30084-5305 770-414-3300 Fax: 770-414-3309 gnpec.georgia.gov	https://gnpec.georgia.gov/gnpec-authorized-school-student-complaint-rules

Hawaii	Hawaii Postsecondary Education Authorization Program P.O. Box 541 Honolulu, HI 96809 808-586-7327 cca.hawaii.gov/hpeap	https://cca.hawaii.gov/hpeap/student-complaint-process/
Idaho	Idaho State Board of Education 650 W. State St. P.O. Box 83720 Boise, ID 83720-0037 208-334-2270 Fax: 208-334-2632 boardofed.idaho.gov	https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/
Illinois	Illinois Board of Higher Education 1 N. Old State Capitol Plaza Suite 333 Springfield, IL 62701-1377 217-782-2551 www.ibhe.org	https://complaints.ibhe.org/
Indiana	Indiana Commission for Higher Education Board for Proprietary Education 101 W. Ohio St. Suite 300 Indianapolis, IN 46204-4206 317-464-4400 www.in.gov/che	https://www.in.gov/che/student-complaints/
Iowa	Iowa College Student Aid Commission 400 E. 14th St. Des Moines, IA 50319 515-281-5294 educate.iowa.gov	https://iowacollegeaid.gov/StudentComplaintForm
Kansas	Kansas Board of Regents 1000 SW Jackson St. Suite 520 Topeka, KS 66612-1368 785-296-3421 www.kansasregents.gov	https://www.kansasregents.org/academic-affairs/private-out-of-state/complaint-process
Kentucky	Kentucky Council on Postsecondary Education Director of Postsecondary Licensing 100 Airport Road Second Floor	http://cpe.ky.gov/campuses/consumer-complaint.html

	Frankfort, KY 40601 502-573-1555 cpe.ky.gov	
Louisiana	Louisiana Board of Regents 1201 N. 3rd St. Suite 6-200 Baton Rouge, LA 70802 225-342-4253 www.laregents.edu	https://www.laregents.edu/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Process.pdf
Maine	Maine Department of Education 23 State House Station Augusta, ME 04333-0023 207-624-6600 www.maine.gov/doe/home	https://www.maine.gov/doe/sites/maine.gov.doe/files/2023-08/SARA%20Complaint%20Form%20%28Updated%2018%20AUG%202023%29.pdf
Maryland	Maryland Higher Education Commission 6 N. Liberty St. Baltimore, MD 21201 410-767-3300 mhec.maryland.gov/Pages/default.aspx	https://mhec.maryland.gov/institutions_training/Pages/career/p/cs/complaint.aspx
Massachusetts	Massachusetts Board of Higher Education SARA Coordinator One Ashburton Place Room 1401 Boston, MA 02108 617-994-6950 SARAINquiries@dhe.mass.edu www.mass.edu	https://www.mass.edu/foradmin/sara/complaints.asp
Michigan	Michigan Department of Licensing and Regulatory Affairs Administrative Services Section- Complaint Intake P.O. Box 30018 Lansing, MI 48909 517-335-9700 www.michigan.gov/lara	https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/PostsecondarySchools_StatementofComplaint_Form_08172023.docx?rev=9d479be04d4e4db2a905c1ad8228ec1f
Minnesota	Minnesota Office of Higher Education Registration & Licensing 1450 Energy Park Drive Suite 350 St. Paul, MN 55108 800-657-3866 www.ohe.state.mn.us	https://www.ohe.state.mn.us/mPg.cfm?pageID=1078

Mississippi	Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211-6453 601-432-6372 Fax: 601-432-6225 www.mississippi.edu/mcca	http://www.mississippi.edu/mcca/student_complaint_process.asp
Missouri	Missouri Department of Higher Education 301 W. High St. P.O. Box 1469 Jefferson City, MO 65102-1469 800-473-6757 Fax: 573-751-6635 dhewd.mo.gov	https://dhewd.mo.gov/higher-education/state-authorization-reciprocity-agreement
Montana	Montana Commissioner of Higher Education 2500 Broadway P.O. Box 203201 Helena, MT 59620-3201 406-444-6570 mus.edu/che	https://www.mus.edu/MUS-Statement-of-Complaint-Process.html
Nebraska	Nebraska Coordinating Commission for Postsecondary Education P.O. Box 95005 Lincoln, NE 68509-5005 402-471-2847 ccpe.nebraska.gov	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions
Nevada	Nevada Commission on Postsecondary Education 1860 E. Sahara Ave. Las Vegas, NV 89104 702-486-7330 cpe.nv.gov	https://nshe.nevada.edu/wp-content/uploads/Academic-Affairs/SARA_Complaint_Resolution_Form-Rev_20191224.pdf
New Hampshire	New Hampshire Department of Education Division of Higher Education 25 Hall St. Concord, NH 03301-3860 603-271-3494 www.education.nh.gov	https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx

New Jersey	New Jersey Secretary of Higher Education 1 John Fitch Plaza 10th Floor P.O. Box 542 Trenton, NJ 08625-0542 609-292-7225 www.nj.gov/highereducation	https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml
New Mexico	New Mexico Higher Education Department 2044 Galisteo St. Suite 4 Santa Fe, NM 87505 505-476-8400 https://hed.nm.gov/	https://hed.nm.gov/students-parents/student-complaints
New York	New York State Education Department 89 Washington Ave. Room 969 EBA Albany, NY 12234 518-474-3852 Fax: 518-486-2779 www.nysed.gov	https://www.nysed.gov/college-university-evaluation/complaints
North Carolina	North Carolina Post-Secondary Education Complaints Office 223 S. West St. Suite 1800 Raleigh, NC 27603 919-962-4550 www.northcarolina.edu/post-secondary-education-complaints	https://studentcomplaints.northcarolina.edu/form
North Dakota	North Dakota University System Director of Distance Education & State Authorization 600 E. Boulevard Ave. Bismarck, ND 58505-0230 701-328-2678 ndus.edu/state-authorization-sara	https://ndus.edu/state-authorization-sara/
Ohio	Ohio Department of Higher Education 25 S. Front St. Columbus, OH 43215 614-466-6000 higher.ed.ohio.gov	https://higher.ed.ohio.gov/students/current-college-students/student-complaints/student-complaints

Oklahoma	Oklahoma State Regents for Higher Education 655 Research Parkway Suite 200 Oklahoma City, OK 73104 405-225-9100 okhighered.org	https://okhighered.org/current-college-students/complaints/student-complaint-form/
Oregon	Oregon Higher Education Coordinating Commission ATTN: Complaints-ODA 775 Court St. NE Salem, OR 97301 503-947-5716 www.oregon.gov/highered/pages/default.aspx	https://www.oregon.gov/highered/about/Pages/complaints.aspx
Pennsylvania	Pennsylvania Department of Education Bureau of Postsecondary & Adult Education 333 Market St. 12th Floor Harrisburg, PA 17126-0333 717-783-6788 www.pa.gov/agencies/education	https://www.pa.gov/content/dam/copapwp-pagov/en/education/documents/instruction/postsecondary-adult/college-and-career-education/private-licensed-schools/higher%20education%20complaint%20form.pdf
Puerto Rico	Puerto Rico Council on Higher Education P.O. Box 9023271 San Juan, PR 00902-3271 787-722-2121 Fax: 787-641-2573 agencias.pr.gov/agencias/cepr/inicio/Pages/default.aspx	https://agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf
Rhode Island	Rhode Island Office of Higher Education Postsecondary Commissioner 80 Washington St. 2nd Floor Providence, RI 02903 401-736-1100 riopc.edu	https://riopc.edu/services/help-for-students/
South Carolina	South Carolina Commission on Higher Education Academic Affairs & Licensing Office 1122 Lady St. Suite 400 Columbia, SC 29201	https://che.sc.gov/students-families-and-military/student-resources

	803-737-2260 Fax: 803-737-2297 www.che.sc.gov	
South Dakota	South Dakota Board of Regents 306 E. Capitol Ave. Suite 200 Pierre, SD 57501 605-773-3455 sdbor.edu	https://tdx.sdbor.edu/TDClient/33/Portal/Home/?ID=50219c42-9f6a-45de-82ad-cad22e4afa9b
Tennessee	Tennessee Higher Education Commission Division of Postsecondary State Authorization 312 Rosa Parks Ave. 9th Floor Nashville, TN 37243 615-741-3605 www.tn.gov/thec/for-institutions/postsecondary-state-authorization	https://www.tn.gov/thec/for-institutions/postsecondary-state-authorization/request-for-complaint-review.html
Texas	Texas Higher Education Coordinating Board College Readiness & Success Division P.O. Box 12788 Austin, TX 78711-2788 512-427-6101 www.highered.texas.gov	https://www.highered.texas.gov/student-complaints/
Utah	Utah Division of Consumer Protection 160 East 300 South Salt Lake City, UT 84111 801-530-6601 dcp.utah.gov	https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/
Vermont	Vermont Agency of Education 1 National Life Drive Montpelier, VT 05620-2501 802-828-1130 education.vermont.gov	https://education.vermont.gov/sites/aoe/files/documents/edu-complaint-resolution-for-postsecondary-education_0.pdf
Virginia	Virginia State Council of Higher Education 101 N. 14th St. 10th Floor Richmond, VA 23219	https://www.schev.edu/student-s/resources/student-complaints

	804-225-2600 www.schev.edu	
Washington	Washington Workforce Training and Education Coordinating Board 128 10th Ave. SW P.O. Box 43105 Olympia, WA 98504-3105 360-709-4600 wtb.wa.gov	https://wsac.wa.gov/student-complaints
West Virginia	West Virginia Higher Education Policy Commission 2001 Union Carbide Drive Building 2000 South Charleston, WV 25303 304-558-2101 www.wvhepc.edu	https://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf
Wisconsin	Wisconsin Higher Education Approval Board Department of Safety and Professional Services 4822 Madison Yards Way Madison, WI 53705 608-266-2112 dspseap@wisconsin.gov dps.wi.gov/Pages/Programs/EducationalApproval/Default.aspx	https://heab.state.wi.us/dlab/students.html#file
Wyoming	Wyoming Department of Education 122 W. 25th St. Suite E200 Cheyenne, WY 82002 307-777-7675 edu.wyoming.gov	https://edu.wyoming.gov/wp-content/uploads/2021/10/Student-Complaint-Process.pdf